

Client Services

Key

CARE & SUPPORT

Social Care

We provide caring, supportive, experienced and appropriately trained staff to social care settings, including Personalised Support for people living at home, Supported Living and other types of services within the local community.

Key Care & Support appreciate that people who require support have individual requirements and preferences, and should always have choice and control over how they live their lives. This is our philosophy and one which is instilled within our staffing team and throughout our business. Committed to principles of individualisation and personalisation, Key Care & Support will ensure the right level of support is implemented and constantly reviewed.

Everyone is allocated a Support Leader, who will work with you to understand your requirements and ensure we provide a service that meets your specific needs.

At Key Care and Support, we believe that 'Quality of Life Counts'.

Children's Services

Adopting a fresh and modern approach, we understand that when using an outside agency to support staffing requirements within any childcare service, there is no margin for error in the quality, vetting and practices of the provider and worker alike.

Embracing the government led 'every child matters' agenda and the aims promoted within it, Key Care & Support ensure that each and every requirement is met with a diligence that is unmatched by our competitors.

Key Care & Support also has extensive knowledge of supporting residential homes for children and young people with a variety of complex needs including, for example, social and emotional difficulties, challenging behaviour, autism, learning difficulties, physical disabilities, ADHD and Asperger's.



Palliative Care

Our Palliative Care Service is designed to support you or a relative that has been diagnosed with a terminal or life long condition, ensuring that you can remain in the comfort of your home with your family and loved ones.

A personalised plan will be agreed with your requirements and preferences.

Your need for dignity and respect are central to our planning. We want you to have control over the quality of life that you and your family want and deserve.

Nursing

Key Care & Support offer the Highest Calibre of Nurses. We offer an unrivalled local service and a personal commitment to excellent care. We have Nurses in the following fields;

- General Nursing
- Mental Health Nursing
- Community Nursing
- Critical Care Nursing (Adult & Children)
- Continuing Care
- Paediatric Care

Personal care

Our service is designed to ensure you can live as independently as possible, assisting with daily routines that may be becoming difficult to fulfil on your own.

This could be such things as assisting with meal preparation, dressing, bathing or reminding to take medication. There are many other areas that we can assist with to ensure you're supported throughout your daily routine;

we can supply Qualified Nurses, experienced Clinical Support Workers and Home Carers that have undergone training to meet your specific requirements, including bespoke training requirements following your initial assessment.

A personalised plan will be completed with you and regularly reviewed with you by our experienced Care at Home team, ensuring you are always involved and happy with the support we provide.



Complex Care

We provide bespoke, complex care in the home to people with a range of complex needs.

Enabling independence, choice, and the chance to live life to the full, for some people, receiving care in their own homes ensures greater independence and a greatly improved quality of life.

We are registered with the CQC in England to provide complex care in the community. Your professional Complex care team have the expertise to support people with a range of complex health and social care needs in their own home.

Your staff receive ongoing training, support and supervision to ensure care is personalised to each person's individual needs.



Our Mission Statement

“Key Care & Support is committed to providing support and care to people in order to assist them to achieve a quality of life they are comfortable with. To ensure this, we will always consider the individual at the centre of all our decisions and service provision”.